

COLORS OF THE FOREST RV RESORT & CAMPGROUND 374 Shiloh Lane \* Clarington PA 15828 www.colorsoftheforestrvc.com (814) 752-2361

# **FAQ: Frequently Asked Questions**

# What amenities do you provide?

Hiking, Catch & Release Pond for fishing, quiet and peaceful atmosphere, music nights. We have a 17 room hotel on our property providing glamping units. We also offer Firewood and Ice for sale. At this time the restaurant is not open but we do have plans on obtaining our license to operate a snack bar. We are also working towards getting our General Store open for 2021 season.

We have 46.9 acres of beautiful forest land for peaceful camping moments.

# How can I make a reservation?

We have several ways to assist in you making your reservation. We are partnering with Campspot for online reservation bookings. You may access this software by going to our website (<u>www.colorsoftheforestrvc.com</u>) and clicking on the "Make a Reservation" button.

Reservations can also be made by calling the front office and speaking to our customer service staff. All reservations will be charged a \$2 service charge. This fee is not refunded should you change or cancel your reservation.

# What are your seasonal rates for 2021?

Our seasonal rate for new campers is \$1600.00. All seasonal sites are full hook up sites.

# What type of sites do you have on your campground lands?

We currently have 24 seasonal sites that offer full hook ups. For nightly camper rentals we have (4) Full hook up sites offering 50/30/20 amps, 2 full-hook up sites with 30 amp and 2 full-hook up sites with 20 am service and 2 with Electric and Water. We are in the process of expanding our Electric and Water only sites 17 in total) and will be ready to offer those sites by July 4th 2021.

What is the timing of your season? Are you open all year round? For our key cabins and hotel loading, we do offer rentals all year long.

Due to shallow water lines, we are unable to keep the seasonal camping section open all year round. As a result, the Camping season runs from the first weekend in May to approximately the second weekend in October (the owners will define the specific dates each year).

# Do you have a bathhouse for showers and restrooms?

Yes we do. The bathhouse is open 24/7 for all campers, tent quests and paid visitors. We ask that you assist your children when accessing the bathrooms for their safety.

# For Cabin Rentals, what is your check in/check out policy?

All cabin rental check in times start at 2:00pm. Checkout time is Noon. If available, we may be able to accommodate late early check in times and late check out times. This is based on previous availability

and staffing available for cleaning. All cabins require a security deposit of \$100.00 for any incidentals. These funds will be returned after the cleaning staff has assessed your cabin and ensures that all is secured and left the way we provided the cabin for your stay.

#### Do you charge for leaving campers onsite after the season is over?

A minimal charge will be applied for leaving your camper on site for the offseason. All campers must be able to be pull out of there site at any given time for maintenance reasons.

#### Do you allow golf carts?

We do permit golf carts to be used on the premise. All golf carts must be registered at the front office and must be electric. All riders must adhere to our policies and procedures and stay on all hiking path's or roads. All golf carts must be insured with the information maintained at the front desk. Failure to abide by our rules will result in a loss of privileges. There will be NO Golf Carts in operation after 9:30pm.

#### What time is quiet hour at the campground?

Quiet hour starts at 10pm and runs until 9:00am.

#### Do you allow flags to be displayed at a site?

An American flag may be displayed at your site if you follow and execute the rules of displaying an American flag. We will not accept any flag that infringes on the rights of our campers, friends, family and staff.

#### Can I request an early check-in?

Please let us know if your travel plans have you arriving earlier then 3pm, we can usually accommodate an earlier check in if we have advance notice. Please keep in mind that we use the time between checkin and check-out to check camp sites and do facility maintenance and cleaning.

#### Can I request a late check out?

Check out is at 11am. If you would like to stay later then 11am we may be able to assist your request based on reservations and availability. You must coordinate this the evening before!

#### How do I coordinate a late check in?

If you have a reservation and plan to arrive after our office closes, we highly recommend calling us and leaving us a voice mail message regarding your anticipated arrival time.

Due to our forest land and lots of trees on our property, we request you to arrive during day light hours.

# We hear you have a restaurant on-site? Is the restaurant open?

WE do have a restaurant on-site however, at this time, we do not have the appropriate license to operate a restaurant from the Department of Agriculture. We do have plans to obtain the license and create a snack bar as an amenity.